

Fall KARQM Conference

Wednesday August 7, 2024

8:30 a.m. to 3:30 p.m.



Rhatigan Center WSU

3550 WuShock Drive , Wichita, KS—Parking is FREE across the street from the Rhatigan Student Center in Lot 9W.

Registration:

<https://karqmfallconference2024.ezregister.com>

KARQM members—\$100 Non-members—\$135

Registration must be received by July 26

No Refunds will be issued after July 26

Agenda

8-8:30	Registration
8:30	Welcome KARQM President-Christine Winkel
8:40-9:40	Subpoenas and Demand Letters: Steps you can take immediately (and get back to your real job)! Catherine Walberg
9:45-10:45	The Risk Management of Impaired Healthcare Providers - Heart of America Professional Network—Duane Olberding and Troy Butcher R.PH., MHA
10:45-11	Break
11-12:15	Tips for Managing Your Culture of Safety Survey - Amanda Cackler and Lynn Murphy
12:15-1:00	Lunch and Business Meeting
1:00-1:30	District Breakouts
1:45-3:15	Holler, "All Aboard!" to get everyone from the Front-Line Staff to your Board of Directors to jump on the Quality Train— Susan Runyan
3:15	Faith Ball Scholarship
3:20	Wrap Up-Book Give away



Kansas Association of Risk and Quality Management

Speakers

- ◇ **Catherine Walberg, Attorney at Law, Goodell Stratton Edmonds & Palmer LLP**
- ◇ **Duane Olberding, Executive Director of Heart of America Professional Network**
- ◇ **Troy Butcher R. PH., MHA Pharmacy Operations Manager at the The University of Kansas Health System**
- ◇ **Amanda Cackler, DNP, RN, CPHQ, CIC, Director of Quality, Safety and Infection Prevention and Control at The University of Kansas Health System**
- ◇ **Lynn Murphy, MSN, RN, CPHQ, PCCN-K, Quality and Safety RN Supervisor at The University of Kansas Health System**
- ◇ **Susan Runyan, CEO Runyan Health Care Quality Consulting and Healthworks Consultant**

OBJECTIVES

1. Discuss the role of the Quality Director in educating and informing front-line staff and board members about quality.
2. Recognize ways hospitals can adopt a culture of quality to foster continuous quality improvement and promote staff engagement across all aspects of the organization.
3. Analyze current practices and create ways for every position to be committed to quality.
4. Describe why participating in a Culture of Safety Survey is Important.
5. List 3 strategies for a successful Culture of Safety Survey.
6. Interpret the definition of an impaired healthcare provider, types, identification, and scope of the problem.
7. Recognize what a Monitoring/Alternative to Discipline program is and provides.
8. Identify how COVID has led to a decrease in referrals of impaired providers and what's at risk.
9. Identify the different type of subpoenas, e.g., subpoena for business records, medical records, documents, depositions, etc., and identify what matters.
10. List the first three things one should do upon receiving a subpoena or demand letter to protect their hospital's interests.
11. Receive sample policies and procedures that will save time while still protecting their hospital's interests.
12. Receive "inside tips" on what one can do internally to help reduce the legal costs associated with subpoena management.

Information

WHO SHOULD ATTEND

Risk managers, quality improvement personnel and all related professionals in a health care setting such as nurses, health information management personnel, case managers and health care administrators will benefit from this program.

DRESS

Attire for the conference is business casual. As conference rooms are generally kept at cooler temperatures, please dress accordingly.

OVERVIEW

Intent of this program is to provide risk and quality management and related professionals with essential information to enhance their skills in management of healthcare systems and processes

PARTICIPATION

Participation will be required throughout the program to earn continuing education credits.

SPECIAL SERVICES

The Kansas Association of Risk and Quality Management will take measures as needed to insure no individual with a disability attending the conference is excluded, denied services, or segregated due to absence of auxiliary aids and services. If you need any auxiliary aids or service in accordance with the Americans with Disabilities Act, please contact Shawna Blanka, 785-332-9088.

CONTINUING EDUCATION

The Kansas Hospital Association is approved as a provider of continuing education by the Kansas State Board of Nursing. This conference is approved for 5.5 hours toward RN and LPN re-licensure. The Kansas State Board of Nursing approved provider number is LT0031-0116. Education Certificates will be available to submit to other organizations for credit.

MEDIA RELEASE:

Photo of the conference participants may be used for publicity purposes. Please let us know if you have any questions or concerns



Wiling to serve as a KARQM mentor for a new risk manager?		YES	NO
<input type="text"/>	<input type="text"/>	<input type="text"/>	
First Name	Last Name	Job Title	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Nursing License Number	Organization's Name	Day Time Telephone Number	
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Organization's Street Address		City	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
State	Zip Code	Email Address	

Registration Fees: \$100– KARQM Members \$135.00 Non-Members

Registration available online at EZ Register

Register at: <https://karqmfallconference2024.ezregister.com>

Or send payment and registration form to:

KARQM, 215 SE 8th Avenue, Topeka, KS 66603

For registration questions, please call Melissa Willey at KHA (785-233-7436)

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