

Education Program

Kansas Organization of Skilled Care Professionals

Fall Conference

October 7-8, 2025

**DoubleTree by Hilton Hotel
Wichita Airport
2098 S Airport Road
Wichita, KS 67209**



Sponsored by:
Kansas Organization of Skilled Care Professionals



Endorsed by: **Kansas Hospital
ASSOCIATION**
Kansas Hospital Association

AGENDA

Tuesday, October 7

- 12:30 p.m. Registration
- 1:00 p.m. **Part 1: The Basics – Meeting Regulatory Requirements**
Carolyn St. Charles, Chief Clinical Officer, HealthTech
- 2:00 p.m. **Part 2: Beyond the Basics**
Carolyn St. Charles, Chief Clinical Officer, HealthTech
- 3:00 p.m. Break
- 3:15 p.m. **Part 3: Strategies to Hardwire Your Program for Success**
Carolyn St. Charles, Chief Clinical Officer, HealthTech
- 4:00 p.m. **Swing Bed in Practice: Best Practices and Strategies from Multidisciplinary Perspectives Moderated Panel Discussion**
- 5:00 p.m. **Networking Reception with Vendors**

Wednesday, October 8

- 7:30 a.m. **Breakfast and KOSCP Business Meeting**
- 8:00 a.m. **Power of Pivoting**
Monica Ortega
- 9:00 a.m. **Clinical and Nonclinical Strategies in Swing Bed Management**
Valorie Clouse, NP, Director, Healthcare Performance Improvement, Forvis Mazars
Casey Cockrum, Managing Director, Forvis Mazars
- 10:00 a.m. Break
- 10:15 a.m. **Kansas TEAM Update**
Jennifer Findley, Executive Director, Healthworks
- 10:45 a.m. **Using AI Wisely:
Balancing Innovation and Cybersecurity in Your Swing Bed Program**
Justin Dempsey, Technology Services Manager, Nex-Tech
- 11:45 a.m. Break
- Noon **Understanding the Role of the Long-Term Care Ombudsman: Discharge Reporting Requirements** (*educational lunch session, lunch provided*)
Haely Ordoyne, Kansas State Long-Term Care Ombudsman,
Office of the State LTC Ombudsman
- 12:45 p.m. **“Sweet” Solutions: Collaborative Case Studies for Swing Bed Best Practice**
Amy Osner, Director of Social Services, Mental Health Therapist, Coffey County Hospital
Nikki Pretorius, Director of Nursing, Stafford County Hospital
- 1:45 p.m. Break
- 2:00 p.m. **Conditions of Participation: Survey Readiness for Swing Bed Programs**
Stacy Augustyn, Chief Executive Officer, Coffey County Hospital
- 3:00 p.m. Adjourn

SESSION DESCRIPTIONS

Part 1: The Basics – Meeting Regulatory Requirements

Carolyn St. Charles, Chief Clinical Officer, HealthTech

This session covers the foundational regulatory requirements for Swing Bed programs, including compliance expectations and key elements hospitals must meet to operate successfully within Medicare guidelines.

Objective: Describe the essential regulatory requirements for operating a compliant Swing Bed program.

Part 2: Beyond the Basics

Carolyn St. Charles, Chief Clinical Officer, HealthTech

Building on the basics, this session explores advanced considerations for managing Swing Bed programs effectively, including documentation, billing nuances, and operational challenges.

Objective: Identify advanced strategies to enhance documentation, billing, and operations in Swing Bed programs.

Part 3: Strategies to Hardwire Your Program for Success

Carolyn St. Charles, Chief Clinical Officer, HealthTech

This session focuses on practical strategies to embed best practices into your Swing Bed program, promoting sustainability, quality outcomes, and long-term success.

Objective: Apply strategies that integrate best practices and promote sustainable success in Swing Bed programs.

Swing Bed in Practice: Best Practices and Strategies from Multidisciplinary Perspectives

This moderated panel discussion brings together experts from multiple disciplines to share proven best practices and effective strategies from their individual hospital experiences. Panelists will discuss challenges, successes, and solutions to optimize Swing Bed programs.

Objective: Describe best practices and multidisciplinary strategies to optimize Swing Bed programs through shared experiences and collaborative solutions.

Power of Pivoting

Monica Ortega

Change can be scary. But if you learn to do it right, you can find purpose in pivoting. Too often people use these times of unexpected change to play the comparison game and go through all the “shoulds” and “shouldn’ts” in their lives. These can be two of the worst words in the English language if we don’t learn to step back and evaluate our progress without our emotions attached to it.

Objectives:

- Identify where our fear of change comes from and how to overcome it.
- Recognize how to know when it’s time to pivot.
- Apply 5 steps to turning your vision into a reality.
- Identify how to act like a rockstar to build your confidence in pivoting.
- Identify a mental health toolkit to navigate life’s pivots.

SESSION DESCRIPTIONS

Clinical and Nonclinical Strategies in Swing Bed Management

Valorie Clouse, NP, Director, Healthcare Performance Improvement, Forvis Mazars
Casey Cockrum, Managing Director, Forvis Mazars

This session explores both clinical and operational strategies for effective Swing Bed management. Forvis Mazars will examine how cost report data can inform decision-making and highlight the financial considerations tied to Swing Bed utilization. Participants will gain a deeper understanding of how to align patient care priorities with financial sustainability, optimize admissions and resource use, and strengthen long-term program outcomes.

Objective: Identify strategies to support effective and sustainable Swing Bed management from both clinical and financial perspectives.

Kansas TEAM Update

Jennifer Findley, Executive Director, Healthworks

This session will provide a focused update on the upcoming Transforming Episode Accountability Model (TEAM), a new mandatory CMS initiative launching January 1, 2026. Designed to advance value-based care, TEAM includes key changes that will impact surgical episode payments, post-acute care coordination, and potential use of services like Swing Bed. Findley will highlight key model components like: model design, SNF waiver expansion, quality reporting and strategies for working with model participants.

Objective: Identify key components of the Transforming Episode Accountability Model (TEAM) and describe the potential impact on rural hospitals and post-acute care services.

Using AI Wisely: Balancing Innovation and Cybersecurity in Your Swing Bed Program

Justin Dempsey, Technology Services Manager, Nex-Tech

Artificial Intelligence offers powerful tools to streamline documentation, improve efficiency, and support decision-making in Swing Bed programs—but it also introduces new cybersecurity risks that cannot be ignored. This session will help you navigate the responsible use of AI in healthcare settings, with practical strategies to protect patient data, avoid common pitfalls, and maintain compliance. Learn how to leverage available resources while building safeguards that ensure your Swing Bed program remains secure, efficient, and resilient.

Objective: Apply AI tools in Swing Bed settings while maintaining cybersecurity and regulatory compliance.

Understanding the Role of the Long-Term Care Ombudsman: Discharge Reporting Requirements

Haely Ordoyne, Kansas State Long-Term Care Ombudsman, Office of the State LTC Ombudsman

As hospital discharge planning and care coordination grow more complex, providers often face confusion surrounding reporting requirements particularly when it comes to swing bed discharges. In this session, Kansas State Long-Term Care Ombudsman Haely Ordoyne will provide important updates and clarity around when and how to report patient discharges, especially in cases involving unplanned or involuntary transitions. Drawing from real-world examples including questions raised at previous KOSCP conferences Ordoyne will explain the role of the Ombudsman's office, review key reporting expectations, and offer guidance to help eliminate persistent misunderstandings among discharge planners and care teams. This is a valuable opportunity to hear directly from the Ombudsman and ensure your processes align with current guidance. Attendees are encouraged to bring questions and concerns, as this session will also serve as a listening opportunity to inform future education and outreach efforts. Do not miss this essential discussion on improving care coordination and regulatory clarity across Kansas hospitals.

Objective: Identify reporting requirements related to hospital discharges for swing bed patients and accurately apply current guidance from the Kansas Long-Term Care Ombudsman's office to support compliant and patient-centered care coordination.

SESSION DESCRIPTIONS

“Sweet” Solutions: Collaborative Case Studies for Swing Bed Best Practice

Amy Osner, Director of Social Services, Mental Health Therapist, Coffey County Hospital
Nikki Pretorius, Director of Nursing, Stafford County Hospital

During this moderated interactive session, small group discussions will focus on Swing Bed case studies and topics. Participants will have the opportunity to share how their hospitals address key challenges and exchange best practices with peers. Following the small group discussions, each group will report key insights and strategies to the larger audience.

Objective: Recognize best practices and solutions for effective Swing Bed management through peer learning.

Conditions of Participation: Survey Readiness for Swing Bed Programs

Stacy Augustyn, Chief Executive Officer, Coffey County Hospital

This session will focus on how hospitals can maintain continuous readiness for surveys related to Swing Bed services under the Medicare Conditions of Participation (CoPs). Stacy Augustyn will share real-world insights and strategies from her leadership experience, highlighting what surveyors look for, common compliance pitfalls, and how to strengthen documentation, staff readiness, and operational alignment. Attendees will leave with practical tools to ensure their Swing Bed program meets regulatory standards while delivering high-quality patient care.

Objective: Apply strategies to maintain survey readiness and compliance with Medicare Conditions of Participation for Swing Bed programs.

INFORMATION

Who Should Attend

This conference is intended for nurses, discharge planners, swing bed coordinators, social workers, physical therapists, occupational therapists, speech therapists and other health care professionals serving seniors.

Attire

Business casual attire is suggested for this conference. The temperature in meeting rooms is somewhat difficult to control; therefore, we recommend you dress in layers to allow for these variances.

Special Services

The Kansas Hospital Association wishes to ensure that no individual with a disability is excluded or denied services because of the absence of auxiliary aids or services. If you need any of the aids or services identified in the Americans with Disabilities Act, contact Hayley Finch-Genschorck at (785) 233-7436 or hfinch@kha-net.org.

Conference Location and Accommodations

This conference will be at the DoubleTree by Hilton Hotel Wichita Airport, 2098 S Airport Rd, Wichita, KS 67209. A block of rooms has been reserved for the night of October 7 at the rate of \$119, plus tax. The room block will be available until September 16. After that, reservations will be taken on space-available basis. Call (316) 945-5272 and ask for the KHA/KOSCP room block to receive the special rate.

Continuing Nursing Education

The Kansas Hospital Association is approved as a provider of continuing nursing education by the Kansas State Board of Nursing (Provider No. LT 0031-0116). This program is approved for a total of **twelve (12)** contact hours applicable for RN and LPN relicensure. Continuing nursing education certificates will be distributed at the end of the conference to all paid attendees.

REGISTRATION

KOSCP Conference

Event Date: Tuesday, Oct. 7 and Wednesday, Oct. 8

Event Venue: DoubleTree by Hilton Hotel Wichita Airport
2098 S Airport Road, Wichita, KS 67209

Registration Fee

The registration fee for KOSCP members is \$200 per person. The registration fee for non-members is \$250. Fees include light breakfast, lunch, refreshments and program materials.

Refund Policy

A full refund will be given for cancellations received in writing by email, fax or mail to KOSCP prior to 5 p.m., Sept. 30. Registrations may be transferred to another individual. No refund will be given for cancellations received after 5 p.m., Sept. 30.

Two Easy Ways to Register

Online: Registration online is available at <https://registration.kha-net.org>.

Mail: Mail registration form and check payable to the KOSCP.
Attention: Hayley Finch-Genschorck, KOSCP, 215 SE 8th Avenue, Topeka, Kansas 66603-3906.

CLICK HERE TO REGISTER

Registration Fees:

\$200 KOSCP Members

\$250 Non-KOSCP Members

Nurses: Please list your name as it appears on your nursing license.

Last Name: _____ First Name: _____

Title: _____

Organization: _____

Organization Address: _____ City, State, Zip: _____

Telephone No.: _____

Email Address: _____

Nursing Continuing Education (information required for RN/LPN):

Nursing License Number: _____

**Questions: Contact Hayley Finch-Genschorck, Kansas Hospital Association
by phone at (785) 233-7436 or by email at hfinch@kha-net.org.**